

CI-0101 TAB 1: GUIDING PRINCIPLES Corporate Context and Principles

The likelihood and nature of development in the immediate vicinity of individual station sites shall be identified prior to the design of each station to ensure that integration into any development is consistent with GO Transit's present and future interests.

MATERIAL, MAINTENANCE AND CLEANING

The criteria outlined herein are an indication of the minimum requirements that are to be met to satisfy both our standards, station operations and corporate identity/branding. All sites, structures, materials, equipment, etc. shall be designed and constructed based on efficiency, necessity, durability, quality, and aesthetics. As a publicly funded service, it is of utmost importance that all projects undertaken are current and innovative while ensuring safety, security, ease of use, and proper maintenance for the benefit all its users.

All materials specified for exterior weather exposure must be able to withstand sever conditions – rain, snow, de-icing chemicals, salts – and shall be of non-corrosive character. Materials and their components, such as fastening devices, shall be of the same material or be provided with a protective coating or cover to ensure corrosion and deterioration does not occur. All materials shall also take into consideration safety, such as the use of non-slip flooring and the selection of non-toxic materials. They shall, as much as possible, be locally sourced or be a certified eco-friendly product.

All built structures, such as station buildings, shelters, platforms, ramps, and exterior stairs, shall be safe, easy to navigate, and be attentive to materiality and longevity of its components. All structures and their selected materials and finishes shall be designed for the ease of on-going maintenance and cleaning programs aimed at reducing operating costs. All equipment and supplies necessary for normal on-going maintenance and cleaning operations shall be readily available on each level of each station.

PASSENGER COMFORT AND CONVENIENCE

The Designated Waiting Area (DWA) at GO rail line stations is to be located at the rail mini platform. It is intended to be a convenience feature where a customer can expect to avail themselves of assistance and have a reasonable sense of safety. The DWA has augmented functionality and visibility at the rail line station mini platform.

PROVISIONS FOR PASSENGERS WITH SPECIAL NEEDS

GO provides amenities for customers with special needs. Customers with special needs include:

- > Customers who use mobility devices
- > Customers who have hearing or sight impairment
- > Customers who are elderly or ill
- > Customers who travel with children