



CI-0401

### TAB 4: STATION INFRASTRUCTURE Station Buildings

#### **CUSTOMER SERVICES**

Customers approaching the station building area by each of the modes should have convenient access to:

- > Direct access from parking or Kiss n Ride to platform where possible.
- > An information display providing service information at the approach to the station area;
- > Service Area (Attended, Presto and TVM);
- > Newspaper boxes and, if appropriate, concessions;
- > Customer amenities including benches, pay phones and waste bins

The arrangement of the station should ensure that all needed facilities are available for customers using the station at times when it is not attended and portions of the station are locked. In addition to automated ticket vending and access to public telephones and information, a shelter should be provided for customers waiting for trains, buses, and rider/taxis as appropriate after staffed hours.

#### **PLATFORM ACCESS**

The Platform Access Section covers platform access buildings, including Tunnels, Stairs and Stair enclosures, Ramps, Elevators, Bridges and Pedestrian Overpasses, and At Grade Pedestrian Crossings.

The architecture of the Platform Access Buildings can be compatible with the Station Building (principally the roof-forms) or it can be completely diverse, depending on site and municipal requirements (as directed by GO).

Platform Access Buildings shall not visually overpower the Station Building.

#### **STATION BUILDING LOGO AND STATION NAME**

- > Refer to Section CI-0601 for GO Logo and Station name design guidelines.

#### **S4 DIGITAL SIGN PLACEMENT PHILOSOPHY (RAIL LINE STATIONS)**

##### **MONITOR SIZE**

- > 47' or 55" (Use current IT standard)